

ZANTE FERRIES COMMERCIAL POLICY

Discounts for Passengers:

- 35% for Students of Greek Universities,
- 50% for Disable Passengers,
- 50% for Children of 5-10 years old,
- 100% for Children of up to 5 years old,

Cancellation Policy

High season: From 01/07 to 10/09

- A ticket may be transformed to "open" up to 12 hours prior to the scheduled departure.
- 100% refund up to 7 days prior to the scheduled departure.
- 50% refund between 7 days and 12 hours prior to departure.

Low season: All other dates

- A ticket may be transformed to "open" up to 2 hours prior to the scheduled departure.
- 100% refund up to 3 days prior to the scheduled departure.
- 50% refund between 3 days and 2 hours prior to departure.

"Open" tickets are valid for 12 months for the issuance date.

DELAY OR CANCELLATION OF TRIP DUE TO ADVERSE WEATHER CONDITIONS:

Passengers and their vehicles can board the vessel without changing their tickets.

CANCELLATION: Tickets for the cancelled voyage are not valid for embarkation and must be changed for the next scheduled departure where there is availability, by replacing the ticket. In case the voyage is delayed or cancelled, passengers are kindly requested to contact the offices of the company in order to be informed about the new time of departure of the vessel.

LOSS OF TICKET

In case of loss of a ticket, the passenger must buy a new ticket in order to board the vessel. The passenger must then notify the company about the loss in writing stating the date of travel, the itinerary, the number of the lost ticket, the number of the new ticket which is purchased and a photocopy of the latter. If it results from the company's archives that the lost ticket has not been used within a period of one year after the date of travel, the company shall issue a ticket for this itinerary without any additional fare charge. You can find all the data regarding a lost ticket at the company's central offices (Tel. 0030 210 4100 211 / e-mail: sales@zanteferries.gr).